

2020

NYS Clean Heat Statewide Heat Pump Program



NYSEG



RG&E

Part of the AVANGRID Family

Please complete the entire application.

HOW TO APPLY

New qualifying equipment installed from 1/1/2020 to 12/31/2020 is eligible contingent upon availability of funds. New equipment must be installed at a property with an active electric account and address listed on this application.

1. Verify that the equipment you will be purchasing meets minimum eligibility requirements listed on this application.
2. Purchase the qualified equipment and have a participating contractor install it.
3. Submit completed application, invoice, Manual J/S, ASHP Commissioning Checklist or GSHP Completion Form.

For National Grid Customers:

Email: NGridHeatPumpNY@RISEengineering.com
 or by mail to: RISE Engineering
 16 B Petra Lane
 Albany, NY 12205
 For questions, call: 1-888-889-7207
 Visit: Ngrid.com/uny-heatandcool

For NYSEG & RGE Customers:

Residential Applications:
 Email: rebates@efi.org
 or by mail to: NYSEG/RG&E Rebate Program
 P.O. Box 2528
 Manchester, CT 06045
 For questions, call: 1-800-995-9525

Commercial Applications:

Email: cienergysavings@franklinenergy.com
 or by mail to: Franklin Energy Services
 7910 Rae Blvd. Suite A
 Victor, NY 14564
 For questions, call 1-888-316-8023

Make sure your invoice includes:

- Equipment installed
- Quantity installed
- Installer name and address
- Equipment and installation costs
- Manufacturer
- Model number of indoor and outdoor equipment
- "Paid in full" or "zero balance"
- Installation date and location
- Incentive amount paid to customer

CUSTOMER/ACCOUNT HOLDER INFORMATION — FORM MUST BE COMPLETED IN ITS ENTIRETY.

ELECTRIC ACCOUNT NUMBER AT INSTALLATION ADDRESS			
ACCOUNT HOLDER FIRST NAME		ACCOUNT HOLDER LAST NAME	
INSTALL ADDRESS	CITY	STATE NY	ZIP
EMAIL ADDRESS	PHONE		

CONTRACTOR INFORMATION — THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE.

CONTRACTOR COMPANY NAME		CONTACT NAME	
STREET ADDRESS	CITY	STATE	ZIP
EMAIL ADDRESS	PHONE		

GSHP DESIGNER INFORMATION — THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE.

CONTACT NAME			
STREET ADDRESS	CITY	STATE	ZIP
EMAIL ADDRESS	PHONE		

GSHP DRILLER INFORMATION — THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE.

CONTACT NAME			
STREET ADDRESS	CITY	STATE	ZIP
EMAIL ADDRESS	PHONE		

EXISTING EQUIPMENT

INSTALLED EQUIPMENT WILL: REPLACE EXISTING SYSTEM (Whole Building) SUPPLEMENT EXISTING SYSTEM (Partial Building) NEW CONSTRUCTION
EXISTING HEATING SYSTEM FUEL: OIL PROPANE ELECTRIC NATURAL GAS WOOD OTHER _____
BUILDING TYPE: RESIDENTIAL MULTI-FAMILY SMALL BUSINESS

Category	Description	Target Segments	Eligible Technologies	Eligibility Criteria
1	ccASHP: Partial Load Heating	Residential, Multi-Family, Small Commercial	MSHP	<ul style="list-style-type: none"> Each unit in system must be on the Northeast Energy Efficiency Partnership ccASHP Product and Specification List ("NEEP Product List"). Total heat pump system heating capacity is <300,000 British Thermal Units per hour ("Btu/h") Total heat pump system heating capacity satisfies <90% of the building's design heating load ("BHL")
2	ccASHP: Full Load Heating	Residential, Multi-Family, Small Commercial	Central ccASHP, MSHP	<ul style="list-style-type: none"> Each unit in system must be on the NEEP ccASHP Product List. Total heat pump system heating capacity is <300,000 Btu/h For central ASHPs installed with a back-up furnace in the same cabinet, the back-up furnace must have capacity <225,000 Btu/h. Total heat pump system heating capacity satisfies 90%-120% of the BHL
3	GSHP: Full Load Heating	Residential, Multi-Family, Small Commercial	GSHP	<ul style="list-style-type: none"> Each heat pump in the system must be ENERGY STAR certified and meet or exceed ENERGY STAR Tier 3 Geothermal Heat Pump Key Product Criteria. Total heat pump system heating capacity is <300,000 Total heat pump system heating capacity satisfies 90%-120% of the BHL Ground loops must comply with applicable New York Department of Environmental Conservation ("NY DEC"), New York City ("NYC"), and International Ground-Source Heat Pump Association ("IGSHPA") standards This category covers only ENERGY STAR certified systems with closed-loop ground heat exchangers. Systems that meet ENERGY STAR criteria but are not ENERGY certified and systems with open loop ground heat exchangers may qualify for Category 4, below.
4	Custom Incentive	Residential, Multi-Family, Small Commercial, Large C&I	Central ccASHP, MSHP, VRF & GSHP	<ul style="list-style-type: none"> All VRF systems ASHP, MSHP and GSHP systems with three-phase heat pump equipment or with total system heating capacity \geq300,000 Btu/h If all individual appliances in a MSHP system in this category are on the NEEP Product List, the system is eligible. If all individual units in a GSHP system in this category are ENERGY STAR Tier 3 certified, the system is eligible. Central ccASHP and VRF systems with heating capacities \geq 65,000 Btu/h and < 240,000 Btu/h must meet or exceed ENERGY STAR Light Commercial HVAC Key Product Criteria. Installed systems must satisfy the dominant HVAC load for the building, per applicable code. If the building has a higher BHL than BCL, the system must be sized to satisfy BHL. If the building has a higher BCL, the system must be sized to satisfy BCL. Eligibility for all other systems 1) within this category and 2) other technologies (e.g., commercial water-source heat pump system) will be determined on a case-by-case basis via project-level analysis. Requires confirmation of projected MMBTU savings to determine incentive amount.
Water Heating				
5	HPWH (< 120 gallons of tank capacity)	Residential, Multi-Family, Small Commercial	HPWH	<ul style="list-style-type: none"> ENERGY STAR® Certified HPWH
6	Commercial HPWH (> 120 gallons of tank capacity)	Multi-Family, Large C&I	HPWH	<ul style="list-style-type: none"> ENERGY STAR® Certified HPWH
7	GSHP Desuperheater	Residential, Multi-Family, Small Commercial	Optional Component to GSHP systems	<ul style="list-style-type: none"> Installed as integral component in an eligible Tier 3 ENERGY STAR® certified GSHP
8	Dedicated domestic hot water (DHW) Water-to-Water Heat Pump (WWHP)	Residential, Multi-Family, Small Commercial	Dedicated DHW WWHP	<ul style="list-style-type: none"> Can be integrated into an eligible ENERGY STAR certified GSHP or installed as a separate, Tier 3 ENERGY STAR certified WWHP. Must meet 100% of water heating load
9	Simultaneous Installation of Space Heating & Water Heating	All	HPWH plus others	<ul style="list-style-type: none"> Category 2 ccASHP: Full Load Heating project that opts to add on a HPWH meeting the criteria in Category 5

*AHRI = Air-Conditioning, Heating, and Refrigeration Institute ** NEEP = Northeast Energy Efficiency Partnership

National Grid, NYSEG and RG&E are not responsible for the maintenance of the Heat Pump system OR the legacy heating system.

Total Incentives and Contractor Reward

Category	Product Information	Total Incentive	Technology	Incentive	Contractor Reward (from Incentive)
1			ccASHP: Partial Load Heating	\$500 / outdoor condenser unit	\$100/outdoor condenser unit
2			ccASHP: Full Load Heating	\$1,000 / 10,000 BTUH of maximum heating capacity at NEEP 5°F	\$500/ project
3			GSHP: Full Load Heating	\$1,500 / 10,000 BTUH of full load heating capacity as certified by AHRI	\$500/ project
4			Custom Incentive	\$80 / MMBTU of annual energy savings	N/A
5			HPWH (< 120 gallons of tank capacity)	\$700 / unit	N/A
6			Commercial HPWH (> 120 gallons of tank capacity)	\$80 / MMBTU of annual energy savings	N/A
7			GSHP Desuperheater	\$100 / unit	N/A
8			Dedicated domestic hot water (DHW) Water-to-Water Heat Pump (WWHP)	\$900 / unit	N/A
9			Simultaneous Installation of Space Heating & Water Heating	\$250 / Additional bonus per combination installation	\$250/ project

WORK COMPLETION AND REBATE VALIDATION

I hereby request a rebate for the listed work. Attached are copies of all receipts. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. I certify that a participating contractor has installed the listed energy efficient equipment in accordance with Program Guidelines and Terms and Conditions as described on this form. Customers may not apply for or receive multiple incentives for the same measure from another gas or electric utility. Program offerings are subject to change without notice. I understand that some restrictions may apply. National Grid reserves the right to conduct field inspections to verify installations.

DATE	CUSTOMER / SITE OWNER NAME (PRINT)	CUSTOMER / SITE OWNER SIGNATURE
		X
DATE	CONTRACTOR NAME (PRINT)	CONTRACTOR SIGNATURE
		X

TERMS AND CONDITIONS

National Grid, NYSEG & RGE Terms and Conditions

- Attestation** – I hereby request a rebate for the listed work. Attached are copies of all receipts. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. I certify that a qualified installer has installed the listed energy efficient equipment in accordance with Program Guidelines and Terms and Conditions as described on this form. This rebate is for the benefit of New York residential electric customers of National Grid, NYSEG or RG&E (the Companies). Customers may not apply for or receive multiple incentives for the same measure from another gas or electric utility. Program offerings are subject to change without notice. I understand that some restrictions may apply. The Companies reserve the right to conduct field inspections to verify installations. I acknowledge that the Companies, its company partners, New York agencies and authorities will use this information and my attestation to determine whether a rebate will be issued. I understand that any omissions, misrepresentations or inaccuracies on this application may be a basis for a rebate denial, and I assume full liability for any misrepresentations I make regarding this application.
- Customer Eligibility** – Eligible customers must be an electric customer of National Grid, NYSEG or RG&E with an active utility account or have proof of ownership of a property served by National Grid, NYSEG or RG&E. Each Customer must provide a valid utility account number.
- Submission Deadline** – Rebate applications must be filled out completely, signed, accompanied by dated itemized receipt(s) and proof of ownership (when necessary). All rebated equipment must be installed within one year of the application date.

4. **Equipment Eligibility** – A Participating Contractor must install the Heat Pump. The Companies will not pay for any Heat Pump that is not listed in the Program documents or Application. There will be no substitute Heat Pump unless the substitute is approved by the Companies in advance of installation. All Heat Pumps must be installed in conformance with federal, state, and local code requirements.
5. **Double Dip** – Customers may not apply for or receive multiple incentives for the same Measures from another gas or electric utility or NYSERDA.
6. **Changes to Residential Rebate Program, Program Changes** – The Companies reserve the right to change, modify, or terminate this Program at any time without any liability except, as expressly stated herein. The Companies will honor all written commitments made to the Customer prior to the date of any change, modification or termination of this Program, provided the installation of the Heat Pump is completed prior to the date of such change, modification or termination. Correction requests to rebate applications that have already been processed and paid must be made within 30 days of the date the rebate check was mailed to the customer. Correction requests received after 30 days from the mail date of the rebate check will not be honored.
7. **Contractor Verification** – Eligible equipment must be installed by a contractor associated with the NYS Clean Heat Statewide Heat Pump Program, with the exception for Heat Pump Water Heaters.
8. **Warranties** – (a) The Customer may have other warranty rights that may be provided by the manufacturer of the Heat Pump materials installed under the Program. Customers, however, may exercise such rights only against the manufacturer, and not against the Companies or its affiliates. (b) The Companies disclaim all expressed or implied warranties or guarantees that the installation, use or operation of any of the Heat Pump will result in any level of savings or result in any measurable energy related benefit. (c) The Companies do not endorse, guarantee or warrant any particular manufacturer or product. Except to the extent explicitly set forth in these Terms and Conditions and the Program documents, the Companies disclaim all warranties, whether express or implied (including, without limitation, warranty of merchantability and fitness for particular purpose), for any product or service in connection with the Program.
9. **Property Rights** – Rebate applicants hereby represent and warrant that if they do not own the property where the eligible equipment is to be installed, participant has the right and/or consent from the landlord or owner of the property to have the eligible equipment installed. If you are a landlord and own the property where the equipment is to be installed, you must contact your respective utility to request a rebate application. National Grid Heat Pump Hotline is 1-888-889-7207 and NYSEG, RGE Energy Efficiency Hotline is 1-800-995-9525. You must also provide proof of ownership (such as a tax bill or water bill) that includes the address where the eligible equipment is installed. If you do not own the property where the equipment is to be installed, you must have the right or permission from the property owner to install the equipment.
10. **Tax Liability** – The Companies are not responsible for any taxes which may be imposed on the Customer as a result of Heat Pump installed or the Customer's participation in the Program.
11. **Liability & Release, Limitation of Liability** – Except for property damage, personal injury or death caused by the negligence of subcontractors, subcontractors will not be liable to the Customer for any damages whatsoever under this Application/Agreement. The Companies and its affiliates shall have no liability whatsoever in connection with the Program and the Heat Pump. Rebate recipients hereby release and shall indemnify and hold harmless the Companies for any damages in contract, tort (including negligence), or otherwise caused by any activities associated with these Terms and Conditions or the Program. In no event shall the Companies be liable for any consequential, special or incidental damages.
12. **Customer Information** – The Customer hereby authorizes the Companies to release their energy use information to energy efficiency program administrators and/or designees, including the New York State Energy Research & Development Authority "NYSERDA"), understands that such information will be kept confidential and used only for the purposes of Program evaluation, determining Program eligibility and energy savings during the duration of 1/1/2020-12/31/2025. The Customer agrees that the Companies may provide Customer information including name, address, account number, energy consumption data and energy savings to a third-party contractor for evaluation purposes. Such third-party contractor shall keep Customer information confidential. Customer information may also be provided to federal and state governmental and regulatory agencies.
13. **Installation Verification/Consent and Visits to the Residence** – (a) The Customer agrees to provide Companies (and its subcontractors) access to the Residence for pre-installation, installation and follow-up visits. (b) Customer agrees to authorize access to the residence in order to install the Heat Pump (including any pre and post installation visits). Advance notice will be given before installation or inspections. (c) The Customer agrees to coordinate with its subcontractor for access to the residence. Such visit(s) will be at a time convenient to the Customer made with reasonable advance notice given to the Customer by the Companies. (e) The Customer understands that the purpose of the follow up visit(s) is to provide the Companies with an opportunity to review the operation of the Heat Pumps for quality control and Program evaluation purposes only. Such inspections or follow up visits do not include any type of safety review. (e) The Companies are under no obligation to; (i) make follow up visits, (ii) review the operation of the Heat Pump or (iii) make any suggestions of any kind to Customer.
14. **Disputes** – The Companies will have sole discretion to decide on the final resolution of any Program issues, including but not limited to, Program eligibility requirements or incentives.
15. **Misc.** – (a) The Application, these Terms and Conditions and the Program materials together make up the entire Agreement between the parties and supersedes all other communications and representations. In the event of a conflict between these Terms and Conditions and any Program materials, these Terms and Conditions shall govern. (b) The Customer acknowledges that the Program contractors or subcontractors performing services related to the Program are not authorized to make any agreement or representation on behalf of the Companies, and that the Companies will be bound only by an authorized representative of a Company on only that Company's behalf. (c) There shall be no amendment or modification to these Terms and Conditions or any Program materials unless such is made by the Companies. (d) Except to the extent expressly stated in this Agreement, these Terms and Conditions do not grant any rights to any third parties. (e) These Terms and Conditions are governed by the laws of the State of New York.